
Remote Learning Policy



Heron Park Primary Academy

Approved by:	Helen Crees	Date: September 2024
Last reviewed on:	September 2024	
Next review due by:	September 2027	

1. Aims

This remote learning policy for staff aims to:

- Ensure consistency in the approach to remote learning for pupils who aren't in school
- Set out expectations for all members of the school community with regards to remote learning
- Provide appropriate guidelines for data protection

2. Use of remote learning

- All pupils should attend school, in line with our attendance policy. Remote education is not viewed as an equal alternative to attendance in school.
- We will consider providing remote education to pupils in circumstances when in-person attendance is either not possible or contrary to government guidance.

This might include:

- Occasions when we decide that opening our school is either:
 - Not possible to do safely
 - Contradictory to guidance from local or central government

We will also consider providing remote education when pupils are, for a limited duration, unable to attend school but are able to continue learning, for example because:

- They have an infectious illness
- They are preparing for or recovering from some types of operation
- They are recovering from injury and attendance in school may inhibit such recovery

In these circumstances, we will provide some work for pupils to complete at home via the Google Classroom Platform.

Remote education will not be used as a justification for sending pupils home due to misbehaviour. This would count as a suspension, even if the pupil is asked to access online education while suspended.

3. Roles and responsibilities

3.1 Teachers

In the event of the school having to close with learning becoming remote, teachers must be available between 08:30 and 15:30 and at times may also be required for meetings outside these hours.

If they're unable to work for any reason during this time, for example due to sickness or caring for a dependent, they should report this using the normal absence procedure.

When providing remote learning, teachers should:

- Provide pupils with access to remote education as soon as reasonably practicable, though in proportion to the length of absence and disruption to the learning of all learners
- Make reasonable adjustments for pupils with SEND to access remote education, where required, informed by relevant considerations including the support families will require and the types of services that pupils can access remotely
- They are also responsible for providing work for the children, as a minimum:
 - 3 hours a day on average across the cohort for Key Stage (KS) 1, with less for younger children
 - 4 hours a day for KS2
- The work should be uploaded, where possible, by 5pm the day before
 - The work should be uploaded to Google Classroom

- Staff should liaise with their year group partner and Phase Leader to ensure consistency across the year/subject and to make sure pupils with limited access to devices can still complete the work
- Provide feedback on Google Classroom
- Keep in touch with children who aren't in school and their parents (note that you should consider pupils' age and stage of development or need here, for example children in KS1 or younger may need more parental involvement than older pupils):
 - If the school is closed over an extended period, staff should make regular contact using a Google meet/ Google classroom at least once a week, and a google meet or phone call for any vulnerable children in addition (so at least 2x weekly contact). Parents will be able to contact staff via the school office email. These emails will be forwarded to staff. Emails will not be answered outside normal school working hours
 - Complaints or concerns shared by parents and pupils and any safeguarding concerns will be dealt with following usual school policies and practices
 - Any behavioural issues, such as failing to complete work, will be dealt with by communication between the class teacher and the parent, involving SLT as appropriate and according to usual school policy and practice.
- Attending virtual meetings with staff, parents/carers and pupils.
 - Usual dress code applies at all times for staff
 - Locations – ensure professional at all times (avoid areas with background noise, nothing inappropriate in the background).

3.2 Teaching assistants

In the event of the school being closed for an extended period, teaching assistants will support with remote learning. When assisting with this, teaching assistants must be available during normal working hours, consistent with their contract of employment.

If they're unable to work for any reason during this time, for example due to sickness or caring for a dependent they should report this using the normal absence procedure.

When assisting with remote learning, teaching assistants are responsible for:

- Supporting pupils who are not in school with learning remotely:
 - SEND / Vulnerable pupils they need to support
 - Providing support to the teachers on Google meets
 - Supporting teachers in producing resources
- Attending virtual meetings with teachers, parents and pupils
 - Usual school dress code applies at all times for staff
 - Locations – ensure professional at all times (avoid areas with background noise, nothing inappropriate in the background).

3.3 Subject leads

In the event of the school being closed for an extended period of time, subject leads are responsible for:

- Considering whether any aspects of the subject curriculum need to change to accommodate remote learning
- Working with teachers teaching their subject remotely to make sure all work set is appropriate and consistent
- Working with other subject leads and senior leaders to make sure work set remotely across all subjects is appropriate and consistent, and deadlines are being set an appropriate distance away from each other
- Monitoring the remote work set by teachers in their subject, such as through regular meetings with teachers or by reviewing work set
- Alerting teachers to resources they can use to teach their subject remotely
- Making decisions about the use of online video lessons such as Oak National Academy
- SENCO is responsible for co-ordinating remote learning for children with SEND across Heron Park

3.4 Senior leaders

The Assistant Heads for Teaching and Learning have overall responsibility for the quality of remote education, working in partnership with phase leaders and the SENCO.

Alongside any teaching responsibilities, senior leaders should continue to use the school's digital platform for remote education provision and make sure staff continue to be trained and are confident in its use.

They should continue to overcome barriers to digital access where possible for pupils by, for example:

- Distributing school-owned chrome books accompanied by a user agreement or contract (if possible)
- Securing appropriate internet connectivity solutions where possible
- Providing printed resources, such as textbooks and workbooks, to structure learning, supplemented with other forms of communication to keep pupils on track or answer questions about work
- Having systems for checking, ideally on a daily basis, whether pupils learning remotely are engaging in its use, and work with families to rapidly identify effective solutions where engagement is a concern

They are also responsible for:

- Co-ordinating the remote learning approach across the school
- Monitoring the effectiveness of remote learning through regular phase meetings with teachers and subject leaders, reviewing work set or reaching out for feedback from pupils and parents
- Monitoring the security of remote learning systems, including data protection and safeguarding considerations
- Providing information to parents / carers and pupils about remote education
- Working with the catering team to ensure that pupils eligible for free school meals (FSM) are provided with good quality lunch parcels or food vouchers

3.5 Designated safeguarding lead (DSL)

The DSL is responsible for:

- All members of the school community following Heron Park Child Protection and Safeguarding Procedures Policy
- Ensuring that all children are spoken to at least once a week with more vulnerable pupils be contacted more regularly

3.6 IT staff

IT staff (Wavenet) are responsible for:

- Fixing issues with systems used to set and collect work
- Helping staff and parents with any technical issues they're experiencing
- Reviewing the security of remote learning systems and flagging any data protection breaches to the data protection officer
- Assisting pupils and parents with accessing the internet or devices

3.7 Pupils and parents/carers

Staff can expect pupils learning remotely to:

- Be contactable during the school day – although consider they may not always be in front of a device the entire time
- Complete work to the deadline set by teachers
- Seek help if they need it, from teachers or teaching assistants
- Alert teachers if they're not able to complete work
- Act in accordance with normal behaviour rules / conduct rules of the school (and any specific online behaviour rules)

Staff can expect parents/carers with children learning remotely to:

- Engage with the school and support their children's learning and to establish a routine that reflects the normal school day as far as reasonably possible
- Make the school aware if their child is sick or otherwise can't complete work
- Seek help from the school if they need it – if you know of any resources staff should point parents towards if they're struggling, include those here
- Be respectful when making any complaints or concerns known to staff

3.8 Governing board (LAB)

The LAB is responsible for:

- Monitoring the school's approach to providing remote learning to ensure education remains of as high a quality as possible
- Ensuring that staff are certain that remote learning systems are appropriately secure, for both data protection and safeguarding reasons

4. Who to contact

If staff have any questions or concerns about remote learning, they should contact the following individuals:

- Issues in setting work – talk to the relevant subject lead or SENCO
- Issues with behaviour – talk to the relevant phase leader/ member of SLT

- Issues with IT – talk to IT staff
- Issues with their own workload or wellbeing – talk to their line manager
- Concerns about data protection – talk to the data protection officer
- Concerns about safeguarding – talk to the DSL

5. Data protection

5.1 Accessing personal data

When accessing personal data for remote learning purposes, all staff members will:

- Access information from Arbor and Googledrive
- Only use devices provided by school

5.2 Processing personal data

Staff members may need to collect and/or share personal data such as email addresses as part of the remote learning system. As long as this processing is necessary for the school's official functions, individuals won't need to give permission for this to happen. The school will follow its data protection policy / privacy notice in terms of handling data.

However, staff are reminded to collect and/or share as little personal data as possible online, and to remind themselves of their duties in terms of data protection in accordance with the school's policies and procedures.

5.3 Keeping devices secure

All staff members will take appropriate steps to ensure their devices remain secure. This includes, but is not limited to:

- Keeping the device password-protected – strong passwords are at least 8 characters, with a combination of upper and lower-case letters, numbers and special characters (e.g. asterisk or currency symbol)
- Ensuring the hard drive is encrypted – this means if the device is lost or stolen, no one can access the files stored on the hard drive by attaching it to a new device
- Making sure the device locks if left inactive for a period of time
- Not sharing the device among family or friends
- Installing antivirus and anti-spyware software
- Keeping operating systems up to date – always install the latest updates

6. Safeguarding

A trained DSL will always be available whether remotely or onsite when the children are accessing their education remotely.

The school recognises that although it does not need to complete the usual day-today attendance processes to follow up on non-attendance due to children not being on site, we still have a duty of care to ensure all children are safe.

The Office will complete a daily online attendance form to keep a record of any children who are attending school if there is only a partial closure.

For those who we regard as vulnerable, the DSL / DDSLs will continue to work with Social Services or other agencies and Parents or Guardians and monitor their welfare through regular communications with all parties.

We recognise our responsibility to look out for signs a child may be at risk. Where any staff member has such concerns these should be dealt with as per the Safeguarding policy and where appropriate, referrals should still be made to the DSL or DDSLs, children's social care and as required, the police. Similarly, any suspicion of peer-on-peer abuse should be addressed as per the existing safeguarding policy and anti-bullying policy.

All staff should consider the safety of their children when they are asked to work online. Parents and carers are aware of what their children are being asked to do online, including the sites they will be asked to access and should be clear who their child is going to be interacting with online.

We would also like to signpost children to age-appropriate practical support from the following:

- Childline - for support
- UK Safer Internet Centre - to report and remove harmful online content
- CEOP - for advice on making a report about online abuse

Additional support or guidance for parents can be found on the following sites;

- Internet matters - for support for parents and carers to keep their children safe online (<https://www.internetmatters.org/>)
- Thinkuknow - for advice from the National Crime Agency to stay safe online (<https://www.thinkuknow.co.uk/>)
- UK Safer Internet Centre - advice for parents and carers (<https://www.saferinternet.org.uk/>)

7. Monitoring arrangements

This policy will be reviewed every 3 years; or more frequently if needed or if any legislation changes. At every review, it will be approved by the LAB.

8. Links with other policies

This policy is linked to our:

- Behaviour policy
- Child protection policy
- Data protection policy and privacy notices
- Home-school agreement
- ICT and internet acceptable use policy
- Online safety policy